



Covid-19 Update 4 | Apr 6, 2021

With the recent Government's announcement on Apr 1, 2021 where all business sectors are being allowed to have 100% Capacity Workforce back to work even in CMCO areas, SERMAX would like to inform all customers, vendors and resident contractors that we have been constantly integrating all stakeholders to slowly come back to work in stages.

Nevertheless, the Company will not tolerate behaviors that would put another person's health in jeopardy. All stakeholders need to observe SOP not just in SERMAX Offices but more so especially when they are not at their home.

All SERMAX Offices are open for business where receiving products and delivering products/services are possible. As we are part of the **Essential Services** supply chain and with increase staff at work in the office, we are hoping to catch up with our products/services deliverables. We have a few vendors that has stated increase delivery lead time due to supply chain and logistical issues. Our Team is always reachable and would be providing updates for any potential delay or increased delivery lead time.

Our offices are back to normal operating hours from 8.30am to 5.30pm during CMCO. With inter-state travel ban still being enforced except for **Essential Services** work related matter, our Team will communicate with the customers to get the necessary approvals to travel inter-state to deliver our services.

We thank you for your support, patience and understanding during this unprecedented time. We hope everyone is staying safe and healthy, getting vaccination soon and follow SOP strictly in order to break the current infection chain.

SERMAX Management